

SALUTE TO SERVICE

November 2026

Leelanau Sands Casino / Turtle Creek Casino / Crystal Shores Casino
Promotional Rules

Promotional Period

This promotional event will take place at Leelanau Sands, Turtle Creek, and Crystal Shores Casino on Mondays, in November, from 9:00AM to 11:59PM (operating hours may affect these times).

How to Participate

1. Must be a member of the *Honoring Our Veterans, First Responders, or Healthcare Heroes* group.
 - a. Eligible **Veterans** must present Military ID, discharge papers or Valid Veteran Driver's License/State I.D. at Players Club booth to be uploaded into the system to qualify. *(Other acceptable forms of ID include but are not limited to: Veteran Health Identification Card, American Legion, AmVet, Reserves or VFW Membership Card).*
 - b. Eligible **First Responders** must provide documentation of their status via departmental ID or certification at Players Club booth to be uploaded into the system to qualify. Acceptable identification includes, but is not limited to: Employee ID, Accountability Tag, Medical License with photo ID, Certification. Other forms of ID may be deemed acceptable.
 - c. First Responders are defined as, but not limited to: Police Officer, Sheriff / Sheriff Deputy, Correctional Officer, State Trooper, Career Firefighter, Volunteer Firefighter, EMT, Paramedic, 911 Operator.
 - d. Eligible **Healthcare Heroes** must provide documentation of their status via departmental ID or certification at Players Club booth to be uploaded into the system to qualify.
 - e. Healthcare Heroes are defined as, but not limited to: Doctors, Nurses, Physician Assistants, Certified Nursing Assistants, Medical Office Personnel, Hospital Staff, Lab Technicians, EMT, Paramedic, Pharmacists, Pharmacy workers.
 - f. Eligible guests may register to participate on any day, during normal operating hours.
2. Guests must be actively playing with their Grand Rewards Players Club card in use at a slot machine or at table game to qualify.
 - a. Guests to properly insert their Players Club card into an operational machine and confirm successful tracking via the on-screen confirmation message.

Prize Breakdown

1. One-time recognition package upon registration.
 - a. One recognition gift.
 - b. One (1) \$10 Rewards Play.
 - c. Recognition sticker added to Grand Rewards Players Club Card.
 - I. Gifts are subject to availability.
 - II. Other complimentary gifts may be substituted as necessary.
2. 50% Discount
 - a. Limit one food item and one gift shop item per promotional day.
 - b. Must present Grand Rewards Players Club card with appropriate service emblem to participate.
 - c. Offer is valid only once daily at each participating location.
 - d. Offer may not be combined with other coupons or discount offers.
 - e. Offer may be combined with Players Club points and Grand Rewards Credit.
3. 3x Rewards Points
 - a. Receive three times (3X) points during specified hours. Rewards points multiply automatically during game play.
 - I. Excludes video poker.
 - II. Point multiplier applies only to base points. Bonus or promotional points do not multiply.
4. Mini-Game on Machine
 - a. Players will receive a slot machine mini game for 100 new base points earned.
 - b. Points earned at Table Games will trigger the mini game once the player inserts their Players Club card into a slot machine.
 - c. Player will be prompted to touch screen to play.
 - d. Mini game will automatically award Rewards Play prize to player's account.
 - e. Rewards Play prizes include:
 - I. \$10 Rewards Play
 - II. \$20 Rewards Play
 - III. \$30 Rewards Play
 - IV. \$40 Rewards Play
 - V. \$50 Rewards Play
 - i. Rewards Play offer is good for 7 days, including date of issuance.
 - f. Players may qualify and win once each promotional date.

